

Date of Issue: 1st December 2020

Temporary Relaxed Payment and Cancellation Terms for New Bookings

This document sets out amendments to the payment terms and conditions contained within the Standard Terms and Conditions for Governors Safaris Ltd, and Governors Safaris (Rwanda) Ltd (collectively called “the Companies”).

These temporary terms and conditions are valid from the Date of Issue and for new bookings only, made and confirmed before 31st March 2021.

Bookings made prior to the Date of Issue of this document are covered by the previous terms and conditions agreed at the time of booking.

All other terms and conditions contained in the Companies’ respective Standard Terms and Conditions document remain in force. To see these Standard Terms and Conditions, please click [HERE](#)

These terms and conditions are relevant for Governors’ Camp accommodation and flights, in Kenya and Rwanda.

	For Bookings Travelling Before June 30th 2021	For Bookings Travelling from 1st July 2021 until 31st December 2021
Deposit Required for Confirmation	10%	10%
Balance Due Date	30 days before arrival	60 days before arrival
3rd Party Services	All 3rd parties products in an itinerary, such as other camps/lodges, airlines, park fees and permits booked through Governors Safaris Ltd and / or Governors Safaris (Rwanda) Ltd will be wholly subject to the payment and cancellation terms issued from time to time by those 3rd party suppliers.	All 3rd parties products in an itinerary, such as other camps/lodges, airlines, park fees and permits booked through Governors Safaris Ltd and / or Governors Safaris (Rwanda) Ltd will be wholly subject to the payment and cancellation terms issued from time to time by those 3rd party suppliers.
Cancellation Terms and Conditions For Any Reason	Cancellation for any reason up to 7 days before arrival is eligible for 100% refund, nett of bank charges, or may be re-booked within a 12 month	Cancellation for any reason up to 30 days before arrival is eligible for 100% refund, nett of bank charges, or may be re-booked within a 12 month

	period of the original date of travel with all received funds carried forward. Seasonal price differences may be applicable.	period of the original date of travel with all received funds carried forward. Seasonal price differences may be applicable.
Cancellation for Covid-Related Reasons Only	<p>Cancellations within 7 days and up to 2 days of arrival at the first Governors' property for Covid-related reasons will be eligible for 100% refund, nett of bank charges, or may be re-booked within a 12 month period of the original date of travel with all received funds carried forward. Seasonal price differences may be applicable.</p> <p>For cancellations within 2 days of arrival received funds are non-refundable.</p>	<p>Cancellations within 30 days and up to 5 days of arrival at the first Governors' property for Covid-related reasons will be eligible for 100% refund, nett of bank charges, or may be re-booked within a 12 month period of the original date of travel with all received funds carried forward. Seasonal price differences may be applicable.</p> <p>For cancellations within 5 days of arrival received funds are non-refundable.</p>
Travellers	<p>Applicable to international FIT travellers paying international rates only.</p> <p>Group bookings (as defined in the Standard Terms and Conditions) are covered by specific payment terms and conditions agreed to in writing at the time of booking.</p>	<p>Applicable to international FIT travellers paying international rates only.</p> <p>Group bookings (as defined in the Standard Terms and Conditions) are covered by specific payment terms and conditions agreed to in writing at the time of booking.</p>

GENERAL INFORMATION

Cancellations must be received in writing by the Companies and are only effective on written acknowledgement from the Companies.

Covid-related reasons are defined as:

- Government travel bans in country of origin or in destination country/ies.
- Covid illnesses amongst the clients booked to travel thus preventing travel.

Once these Temporary Relaxed Payment Terms for New Bookings are withdrawn or expire, then the Companies' [Standard Terms & Conditions](#) will apply.

The Companies reserve the right to change, amend, or retract any of these terms and conditions from time to time at their sole discretion.